

5, Clee Rise Little Wenlock Telford, Shropshire TF6 5BU

Tel: **07854 695178** 

E-m: cara.firstaid@yahoo.co.uk

**Booking Form - Open Course** 

Course Information:		
Type of First aid course	:	
Course date(s):		
Course venue:		
Cost per person:		
No. of places booked:		
EFAW certificate Y/N?		
Extra £15 fee per person		
Payment amount due:		
Names of attendees:		
Special requirements:		
e.g. due to disability or learning		
difficulty (please see Ts&Cs be	elow)	O and and Information
Contact Information:		
Name: of person making the booking		
Address and post	Only	required if information needs to be posted to you.
code:  NB Receipt and joining instructions will be sent by email unless a paper copy is requested		
E Mail Address:		
Telephone Number:		
Mobile Number:		
Please indicate if a separate <u>invoice</u> or <u>receipt</u> is needed		
Name, address and		
contact details of person		
to whom invoice should be		
sent if different to above.		
Please include email.		
Purchase Order Ref:	If ap	plicable
Contact details for		
attendees if different to		
above (tel & email)		

## Payment may be made by:

Cheque: Payable to Cara Allison and sent to the address above

Or, BACS: to Santander Account no.: 60785401 Sort code: 09-01-28

Please refer to <u>booking conditions</u> below. *Any queries please contact Cara using any of the A2E contact details* 

www.a2efirstaidtraining.co.uk



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## **Booking Conditions for Individuals**

**Confirmation:** All telephone and email bookings are only provisional until a booking form and course fee/ invoicing instructions have been received unless you receive written confirmation (email) of your place from A2E. Joining instructions will be sent to you before the course.

**Cancellation:** In the very unlikely event of a course being cancelled by us you will receive a full refund and we will give you as much notice as possible. If a course has to be cancelled at short notice due to unforeseen circumstances we will make at least two attempts to contact you via the telephone/E-mail given by you on your booking form. *Please ensure that a mobile number or personal email is provided and not just an office number.* 

In the event of a cancellation by yourself no refunds will be given; however, with up to three weeks' notice you will be transferred to an alternative course date at no additional fee. If you cancel within 3 weeks, the full fee is payable unless there are valid extenuating circumstances and you will be transferred to an alternative date.

**Late Payments:** Where payments are not received in accordance with the booking conditions, we hold the right to offer your place to someone else. Certificates will not be issued until payment has been made in full and any cheques cleared.

**Responsibilities:** First Aid is an active and practical subject. Participants are normally required to be physically able to kneel, twist and bend over simulated casualties, kneel on the floor to perform simulated CPR, roll, help roll and help lift simulated casualties.

For Outdoor, Forest School and Sports courses we will be outdoors for part of the course. You will be expected to be responsible for your own warmth and waterproof clothing. Participants should bring with them appropriate clothing for the anticipated weather conditions.

Please bring any possible medical problems or special needs to our attention **before** booking the course. Please see <u>ITC First's Access to Qualifications Information</u> If you would like to request a reasonable adjustment please use the Reasonable Adjustment Request Form.

Both A2E and ITC are committed to equal opportunities in training and assessment. For ITC's Equality, Diversity & Assessment Policy please go to their website: http://www.itcfirst.org.uk/policies/policies/1.htm

For all our courses there will be continual assessment of practical skills and understanding and candidates need to meet the assessment standards to obtain a certificate. Candidates will also need to show photographic ID.

If you are in any doubt or have any concerns, please contact us for advice.

We look forward to meeting you on the course.

GDPR: Your booking form will be deleted/ destroyed after the course and once any payments have been received and certificates posted.

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